



# Mozo People's Choice Awards 2023

Methodology Report  
May 2023

# Mozo People's Choice Awards 2023

The Mozo People's Choice Awards are announced annually to recognise companies with the highest customer satisfaction levels, best service, and a range of other qualities.

The award winners are determined solely by the votes of customers, gathered via a national survey. Mozo makes no assessment of the value or performance of products or providers.

This report lists all the winners for 2023, and explains the methodology in detail.

# How do we collect customer votes?

A total of 3,949 individuals were surveyed in March 2023 to measure people's attitudes and opinions towards their current providers of a range of services and products. Respondents were sourced via a partnership with Cint, the world's largest consumer network for digital, survey-based research. Cint complies with ESOMAR, MRS, ARF, MRIA, AMA, AMSRO and Insights Association standards. In addition, Cint Australia is compliant and certified with the Australian Market Research & Social Research Standard ISO 20252.

Respondents were asked a series of questions about their satisfaction and experiences in the following areas:

Banking	International Money Transfer	Home Meal Delivery Kit
Home Insurance	Buy Now Pay Later	Restaurant Food Delivery Service
Car Insurance	Energy	Car Brand
Health Insurance	Broadband	Auto Accessory Store
Travel Insurance	Mobile Plan	Car Tyres
Pet Insurance	Supermarket	Petrol Stations
Share Trading		

In each area, people were asked to nominate the companies they use, and then to rank them out of 10 in a range of factors including overall customer satisfaction, service and whether they'd recommend them to others, and depending on the industry they were also asked to rate on things like product range, delivery service, friendliness and trust.

# Mozo People's Choice Awards 2023 Winners

## Banking

### Outstanding Customer Satisfaction

Customer satisfaction means different things to different people, but if you've got it, it's priceless. We asked our survey respondents to rate the "Overall Satisfaction with your experience with this bank" to see who's got it. The winners are...



### Excellent Customer Service

Finding those organisations that deliver great customer service can be a matter of trial and error, but not any more! We asked customers to rate their "Customer service via phone, by email, online or face to face" and the winners are below.



## Highly Trusted

We asked customers to rate the "Trustworthiness of banks to treat you fairly and follow through on promises". The banks that are most trusted are...



## Mobile Banking Experience

We are increasingly using our mobile phones as the main source of interaction with many of the services we use, and banking is no different. Banking apps can be both complex or simple, as long as they deliver what we need in an accessible format. We asked people to rate their bank's mobile app if they had been using it. The apps that were voted the best are...



## Internet Banking Experience

We asked people to rate their internet banking experience with their primary banking. The services that were voted the best are...



## Customer Satisfaction - Credit Cards

Credit cards are incredibly useful tools that can help us manage our finances. But, they can also be a bit complicated; with fees, interest rates and possibly rewards values to consider. To find the providers that offer the best overall credit card experience, we asked people to rate the "Overall satisfaction with your credit card". The winners are...



## Most Recommended

Do you like your bank enough to recommend them to friends or family? We asked people "Based on your experience with your bank, how likely would you be to recommend them to a friend or colleague?" to find out which were most likely to get a valued recommendation and they said...



# Home Insurance

## Outstanding Customer Satisfaction

This award shows which insurer providers go above and beyond customer expectations, earning the highest ratings from Australian policy holders. We asked people to rate "Overall satisfaction with your experience with this insurance company" and these are the winners...



## Excellent Customer Service

Whether it's over the phone, by email, online or face to face, this award recognises that customers appreciate outstanding customer service.



## Highly Trusted

This award highlights reputation, reflecting which insurance providers treat their customers fairly and follow through on their promises.



## Sign-Up Experience

We asked customers which insurance companies offer the easiest, quickest and most straight-forward sign-up process for new policies. These were the standouts.



## Excellent Claims Experience

At the end of the day, insurance is no use unless your claim is going to be honoured, preferably with little fuss. We asked our survey respondents to tell us how well their insurer does when it comes to crunch time.



## Most Recommended

You probably wouldn't recommend an insurer to your friend or family unless you were very sure that they would treat them right, which is why this question is so important. We asked how likely people were to make that recommendation.



# Car Insurance

## Outstanding Customer Satisfaction

This award shows which insurance providers go above and beyond customer expectations, earning the highest ratings from Australian policy holders. We asked people to rate "Overall satisfaction with your experience with this insurance company" and these are the winners...



## Excellent Customer Service

Whether it's over the phone, by email, online or face to face, this award recognises that customers appreciate outstanding customer service.



## Highly Trusted

This award highlights reputation, reflecting which insurance providers treat their customers fairly and follow through on their promises.



## Sign-Up Experience

We asked customers which insurance companies offer the easiest, quickest and most straight-forward sign-up process for new policies. These were the standouts.



## Excellent Claims Experience

At the end of the day, insurance is no use unless your claim is going to be honoured, preferably with little fuss. We asked our survey respondents to tell us how well their insurer does when it comes to crunch time.



## Most Recommended

You probably wouldn't recommend an insurer to your friend or family unless you were very sure that they would treat them right, which is why this question is so important. We asked how likely people were to make that recommendation.



# Health Insurance

## Outstanding Customer Satisfaction - Hospital Cover

This award shows which health insurance providers go above and beyond customer expectations, earning the highest ratings from Australian policy holders for those with Hospital Only and Combined coverage. We asked people to rate "Overall satisfaction with your experience with this health insurance provider" and here are the winners...



## Outstanding Customer Satisfaction - Extras Cover

We also awarded an Outstanding Customer Satisfaction award based on the responses from those policyholders with Extras Only or Combined health coverage. The winners are...



## Excellent Customer Service

Whether it's over the phone, by email, online or face to face, this award recognises that customers appreciate outstanding customer service.



## Highly Trusted

This award highlights reputation, reflecting which insurance providers treat their customers fairly and follow through on their promises.



## Value for Money

Customers rated these private health insurance companies the highest for getting the best value for money on their policies.



## Sign-Up Experience

We asked customers which insurance companies offer the easiest, quickest and most straight-forward sign-up process for new policies. These were the standouts.



## Excellent Claims Experience

At the end of the day, insurance is no use unless your claim is going to be honoured, preferably with little fuss. We asked our survey respondents to tell us how well their insurance provider does when it comes to crunch time.



## Most Recommended

You probably wouldn't recommend an insurance company to your friend or family unless you were very sure that they would treat them right, which is why this question is so important.



# Travel Insurance

## Outstanding Customer Satisfaction

This award shows which travel insurance providers go above and beyond customer expectations, earning the highest ratings from Australian policy holders. We asked people to rate "Overall satisfaction with your experience with this travel insurance provider" and here are the winners...



## Excellent Customer Service

Whether it's over the phone, by email, online or face to face, this award recognises that customers appreciate outstanding customer service.



## Highly Trusted

This award highlights reputation, reflecting which insurance providers treat their customers fairly and follow through on their promises.



## Sign-Up Experience

We asked customers which travel insurance companies offer the easiest, quickest and most straight-forward sign-up process for new policies. These were the standouts.



## Excellent Claims Experience

At the end of the day, insurance is no use unless your claim is going to be honoured, preferably with little fuss. We asked our survey respondents to tell us how well their insurance provider does when it comes to crunch time.



## Most Recommended

You probably wouldn't recommend an insurance company to your friend or family unless you were very sure that they would treat them right, which is why this question is so important.



# Pet Insurance

## Outstanding Customer Satisfaction

This award shows which pet insurance providers go above and beyond customer expectations, earning the highest ratings from Australian policy holders. We asked people to rate "Overall satisfaction with your experience with this pet insurance provider" and the winner is...



## Excellent Customer Service

Whether it's over the phone, by email, online or face to face, this award recognises that customers appreciate outstanding customer service.



## Highly Trusted

This award highlights reputation, reflecting which insurance providers treat their customers fairly and follow through on their promises.



## Sign-Up Experience

We asked customers which pet insurance companies offer the easiest, quickest and most straight-forward sign-up process for new policies. These were the standouts.



## Customer Benefits

We asked customers which pet insurance companies offer the leading extra benefits such as vet advice or discounts for other products that you get for being a customer. These were the winners.



## Excellent Claims Experience

At the end of the day, insurance is no use unless your claim is going to be honoured, preferably with little fuss. We asked our survey respondents to tell us how well their insurance provider does when it comes to crunch time.



## Most Recommended

You probably wouldn't recommend an insurance company to your friend or family unless you were very sure that they would treat them right, which is why this question is so important.



# Share Trading

## Outstanding Customer Satisfaction

This award shows which online share trading providers go above and beyond customer expectations, delivering the most highly rated offerings in the country. We asked people to rate "Overall satisfaction with your experience with your online share trading provider" and the winner is ...



## Value for Money

Customers rated these services the highest for getting the best value for money on their brokerage.



## Research Tools

Customers rated these brokers the highest for providing the best selection of research tools and data needed to make informed decisions on their trades.



## Easy to Use

Customers rated these brokers the highest for providing the leading user experience that allowed them to make trades and find their way around their accounts.



CommSec



nabtrade

## Settlement Speed

Customers rated these brokers the highest for providing the fastest settlement times, allowing traders to make the most of their money the soonest.



nabtrade

## Excellent Customer Service

Whether it's over the phone, by email, online or face to face, this award recognises that customers appreciate outstanding customer service.



nabtrade

## Most Recommended

Many people turn to their friends and family for investment advice, which is why this question is so important. We asked how likely people were to make an online share trading broker recommendation.



nabtrade

# International Money Transfer

## Outstanding Customer Satisfaction

This award shows which international money transfer provider goes above and beyond customer expectations, delivering the most highly rated offering in the country. We asked people to rate "Overall satisfaction with your experience with your international money transfer provider" and here is the winner...



## Value for Money

Customers rated this company the highest for getting the best value for money on their cross border transfers.



## Transfer Experience

Customers rated this service the highest for providing the leading user experience that allowed them to make a transfer and find their way around their accounts.



## Excellent Customer Service

Whether it's over the phone, by email, online or face to face, this award recognises that customers appreciate outstanding customer service.



## Transfer Speed

Waiting days for money to arrive overseas can be a nerve-wracking experience, so it's incredibly important that transfers are made as quickly as possible. Customers rated this provider the highest for their transfer speeds.



## Most Recommended

You probably wouldn't recommend an international money transfer provider to your friend or family unless you were very sure that they would treat them right, which is why this question is so important. We asked how likely people were to make that recommendation.



# Buy Now Pay Later

Outstanding Customer Satisfaction



Range of Retailers



Value for Money



Most Recommended



# Energy

## Outstanding Customer Satisfaction

This award shows which energy providers go above and beyond customer expectations. We asked people to rate "Overall satisfaction with your experience with this energy provider" and here are the winners...



## Excellent Customer Service

Whether it's over the phone, by email, online or face to face, this award recognises that customers appreciate amazing customer service.



## Clearest Billing

Power and gas bills have quite a lot of detail and can use unfamiliar terms, so unless you're an expert, they can end up being very confusing. We asked people to tell us how they'd rate the clarity and accuracy of the bills from their energy retailer and the best are...



## Highly Trusted

This award highlights reputation, reflecting which energy providers treat their customers fairly and follow through on their promises.

dodo

*red*<sup>™</sup>  
energy

## Most Recommended

You probably wouldn't recommend an energy provider to your friend or family unless you were very sure that they would treat them right, which is why this question is so important. We asked how likely people were to make that recommendation.

dodo

*red*<sup>™</sup>  
energy

# Mobile Plans

## Outstanding Customer Satisfaction

This award shows which mobile phone plan providers go above and beyond customer expectations, delivering some of the most highly rated plans in the country. We asked people to rate "Overall satisfaction with your experience with this mobile plan provider" and here are the winners...

**ALDI**mobile

**amaysim**

Woolworths 

## Value for Money

Customers rated these companies the highest for getting the best value for money on their phone plan.

**ALDI**mobile

**amaysim**



Woolworths 

## Clearest Billing

This award shows which mobile phone plan providers offer the clearest and easy to understand bills, according to customers.

**amaysim**



## Network Reliability

Dropped phone calls and endlessly buffering video are frustrating experiences. This award shows which mobile phone plan providers offer the leading network reliability, according to customers.

**ALDI**mobile

## Most Recommended

You probably wouldn't recommend a phone plan provider to your friend or family unless you were very sure that they would treat them right, which is why this question is so important. We asked how likely people were to make that recommendation.

**ALDI**mobile    amaysim

Woolworths 

# Broadband

## Outstanding Customer Satisfaction

This award shows which broadband providers go above and beyond customer expectations. We asked people to rate the "Overall satisfaction with your experience with this broadband provider" and these are the winners...



## Connection Quality

A speedy, reliable connection is what people expect when they sign up for broadband, and not all services are the same. We asked people to rate their connection based on speed and reliability, and the winners are...



## Excellent Service & Support

Tricky tech questions, billing issues and connection problems happen - but we wanted to find out how well retailers respond when their customers need a hand. The survey respondents were asked "Service & support is available and helpful for tech questions, billing issues or connection problems" to find the answers below...



## Most Recommended

Promises are easy to make, but which broadband provider follows through and delivers service that's good enough to earn a recommendation? There was one standout winner in this category...



# Supermarket

## Outstanding Customer Satisfaction

This award shows which supermarkets go above and beyond customer expectations, earning the highest ratings from Australian shoppers. We asked people to rate "Overall satisfaction with your experience with this supermarket" and the winner is...



## Range of Products

One of the biggest benefits of using supermarkets is the ability to get most things we need all in one place. We asked people to rate their supermarket on whether it has all the items they need, and the brands they like in stock, to find this winner...



## Freshness

We asked customers which supermarket chains offered the leading freshness of meat, dairy, fruit & vegetables. One brand stood out to our respondents.



## Value for Money

With inflation on the rise, getting the best value for money out of your shopping trolley has never been more important. We asked people which supermarkets they felt provided the best value for money.



## Store Environment

We asked real customers which stores they felt had the most well-organised and pleasant store environments, and these are the winners.



## Online Shopping Experience

We asked shoppers which online grocery service makes it easy to search, compare, save favourites, lists, re-order and check out via the app or website. There was one clear winner.



## Most Recommended

Promises are easy to make, but which supermarket chain follows through and delivers quality grocery and service that's good enough to earn a recommendation? There was one standout winner in this category...



# Home Meal Kit Services

Outstanding Customer Satisfaction



Lite n' Easy

Value for Money

DIETLICIOUS

**DINNERLY**

Great Meal Options

DIETLICIOUS



Freshness of Ingredients

DIETLICIOUS



## App/Website Experience

DIETLICIOUS



## Flexible Subscriptions

DIETLICIOUS



## Most Recommended

Lite n' Easy

# Restaurant Food Delivery Services

Outstanding Customer Satisfaction



Value for Money



Range of Restaurants



Delivery Service



App/Website Experience



Excellent Customer Service



Most Recommended



# Car Brands

## Outstanding Customer Satisfaction

**ISUZU**

**KIA**



**TOYOTA**

## Excellent Driving Experience

**KIA**



**TESLA**

## Interior Comfort & Design

**KIA**



**TESLA**

## Build Quality

**KIA**



**TESLA**

**TOYOTA**

## Reliability



## Safety Features



Mercedes-Benz



## Ownership Experience



Mercedes-Benz



## Most Recommended



Mercedes-Benz



# Auto Accessory Retailers

Outstanding Customer Satisfaction



Value for Money



Online Shopping Experience



Range of Products



## Delivery Service



## Most Recommended



# Car Tyres

Outstanding Customer Satisfaction



Value for Money



Excellent Driving Experience



Highly Trusted



Most Recommended



# Petrol Stations

Outstanding Customer Satisfaction



Value for Money



Fuel Pump Cleanliness



Range of Products



Most Recommended



## Which providers do we consider?

All providers of these products & services are eligible. The survey contained extensive lists of provider names to choose from, but respondents were also able to enter any that were not on the initial list.

## How do we calculate the winners?

The survey asked people to rate their provider on a range of different factors.

In each category, all providers who received at least 30 responses are eligible. We then rank providers in order by average rating, except for the Most Recommended categories where we rank according to a Net Promoter Score calculation. The judges then determine an appropriate cut-off point to separate winners from the rest. The choice of cut-off point is intended to create a shortlist of brands with average ratings a 'step above' the rest, wherever possible. In choosing a cut-off point we also take into account how many providers are in that market, the size of the differences in average ratings between the leading brands, and in some cases whether or not there are nationally available brands already in the list. As a rough guide, the winners group in each category is somewhere in the region of 10% of the full brand list.

While Cint assisted in the development of the survey, sourced the respondents and managed the collection of responses, all decisions about the conferring of awards were Mozo's responsibility.

## How many responses and providers did we consider?

Award Category	Responses	Providers Rated	Winners per award
Banking	3,154	80	2 - 5
Home Insurance	2,214	42	3 - 5
Car Insurance	2,706	52	4 - 7
Health Insurance	2,026	47	2 - 3
Travel Insurance	838	49	2 - 3
Pet Insurance	499	31	1 - 2
Share Trading	772	31	1 - 2
International Money Transfer	819	50	1
Buy Now Pay Later	1,544	27	1
Energy	2,967	40	1 - 2
Broadband	2,576	44	1 - 3
Mobile Plan	3,290	42	1 - 4
Supermarket	3,311	19	1
Home Meal Delivery Kit	783	27	1 - 2
Restaurant Food Delivery Service	2,053	6	1
Car Brand	3,568	54	2 - 4
Auto Accessory Store	899	91	1 - 2
Car Tyres	1,786	47	1 - 3
Petrol Stations	3,192	36	1

A full list of all providers considered in the awards is available in the appendix at the end of the document.

# How we manage conflicts of interest

Mozo People's Choice Awards are based on ratings submitted by customers. Mozo does not overlay any judgement or expert opinion as to the results.

The process is done without reference to Mozo's sales or commercial functions. Our internal structures help to avoid conflicts of interest arising between our research team and other areas of the business in the generation of our research reports.

Details of how we are paid are contained in our Financial Services and Credit Guide.

There is no cost to a provider for being included in the awards. Award winners can purchase a licence to use award badges supplied by Mozo, after the award winners have been determined.

A provider that receives a Mozo People's Choice Award may choose to list its products on the Mozo website in a way that may generate revenue for Mozo. Mozo People's Choice Awards are awarded irrespective of a provider's commercial relationship with Mozo.



Mozo provides a comparison service with the goal of helping consumers to make their own financial decisions and save money. Mozo offers consumers a comprehensive product comparison service across banking, insurance, energy, broadband, mobiles and general household finance & expenses.

Mozo is owned by Future plc, an international media group and leading digital publisher.

Hundreds of thousands of Australians use Mozo's comparison service every month. Mozo's comparison technology and expertise has been used by some of Australia's largest online publishers.

Mozo holds an Australian Financial Services Licence and an Australian Credit Licence. Mozo's management team have experience in consumer credit and financial services in a variety of roles from executive management, marketing, actuarial services and technology. Mozo's team are often called upon to provide expert media commentary in relation to the product areas they cover.

Our Mozo Experts Choice Awards analysis is overseen by AJ Duncanson, Mozo's Data Director, and Peter Marshall, Research Manager. AJ is a data scientist and actuary and has worked in financial services and product comparison for over 30 years. Peter has worked for a wide range of Australian banks and product comparison for the past 39 years. Both AJ and Peter act as Responsible Manager on Mozo's Australian Financial Service Licence and Australian Credit Licence.

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# Appendix

Lists of companies who received at least one rating from survey respondents.

## Banking

Adelaide Bank	Community First Credit Union	NRMA
Alex Bank	Credit Union SA	OurMoneyMarket
American Express	Defence Bank	P&N Bank
AMP Bank	firstmac	People's Choice Credit Union
ANZ	G&C Mutual Bank	Plenti
Athena	Gateway Bank	Police Bank
Aussie	Great Southern Bank	Police Credit Union
Australian Military Bank	Greater Bank	Qantas Money
Australian Mutual Bank	Harmony	QBANK
Australian Unity	Heritage Bank	Qudos Bank
Auswide Bank	HSBC	Queensland Country Bank
Bank Australia	Hume Bank	Rabobank
Bank First	hum90	RACQ Bank
Bank of Melbourne	IMB Bank	RAMS
Bank of Queensland	ING	Regional Australia Bank
Bank of Sydney	Judo Bank	St.George
Bank of us	Kogan Money	Summerland Credit Union
BankSA	Latitude	Suncorp
BankVic	loans.com.au	Teachers Mutual Bank
Bankwest	Macquarie	UBank
bcu	ME	Up Bank
Bendigo Bank	MoneyMe	Virgin Money
Beyond Bank	MoneyPlace	Westpac
BOQ Specialist	MyState Bank	Wistr
Cashify	NAB	Woolworths
Citi	Newcastle Permanent	
Coles	now FINANCE	
Commonwealth Bank		

## Home Insurance

1st for Women	Coles	RAA
AAMI	Everyday Insurance from	RAC
Allianz	Woolworths	RACQ
ANZ	George	RACT
Apia	GIO	RACV
Australia Post	Guild Insurance	Real Insurance
Australian Seniors	Honey	SGIC
Insurance Agency	Huddle	SGIO
Bankwest	ING	Suncorp Insurance
Bendigo Bank	NAB	TIO
Beyond Bank	National Seniors	Virgin Money
Budget Direct	NRMA	Westpac
CBA	People's Choice	Woolworths
CGU	Qantas Insurance	Youi
CHU	QBE	

## Car Insurance

1300 Insurance	Coles	RAA
1st for Women	Commonwealth Bank	RAC
AAMI	Eric	RACQ
Allianz	Everyday Insurance from	RACT
ANZ	Woolworths	RACV
Apia	GIO	Real Insurance
Australia Post	Huddle	Retirease Insurance
Australian Seniors	ING	Rollin'
Insurance Agency	Koba	SGIC
Australian Unity	NAB	SGIO
Bankwest	National Seniors	Shannons
Bendigo Bank	NRMA	Stella
Beyond Bank	Oceania Insurance	Suncorp Insurance
Bingle	Over 50 Insurance	TIO
Budget Direct	Ozicare	Virgin Money
Carpeesh	PD Insurance	Westpac
CBA	Qantas Insurance	Woolworths
CGU	QBE	Youi

## Health Insurance

AAMI  
ACA Health  
ahm  
AIA  
Allianz  
Apia  
Australian Unity  
Bupa  
CBHS Corporate  
CDH Benefit  
Cessnock District  
CUA Health  
Defence Health  
Doctors Health Fund  
Emergency Services Health  
Frank Health Insurance  
GMF Health Insurance

GMHBA  
Grand United Corporate  
Health  
GU Health  
HBF  
HCF  
Health Care Insurance  
Health Partners  
HIF  
IMAN Health Cover  
Latrobe Health Services  
Luke's Health  
Medibank  
Members Own  
National Health Benefits  
Navy Health  
nib

Nurses & Midwives  
Peoplecare  
Phoenix Health Fund  
Police Health  
Qantas  
Queensland Country  
Health Fund  
RACQ  
Reserve Bank Health  
Society  
RT Health  
Teachers Health  
Territory Health  
Transport Health  
TUH  
Westfund

## Travel Insurance

1Cover  
ahm  
AllClear  
Allianz  
American Express  
Aussietravelcover  
Australia Post  
Australian Unity  
Boomers Travel Insurance  
Bupa  
CBA  
CGU  
Chubb Australia  
COTA Insurance  
Cover-More Travel  
Insurance  
Easy Travel Insurance

Fast Cover  
Flight Centre  
Freely  
Go Insurance  
HCF  
HIF  
insure4less  
InsureandGo  
Jetstar  
Medibank  
nib  
NRMA  
Qantas  
RAA  
RAC  
RACQ  
RACT

RACV  
Real Insurance  
SGIO  
Simply Travel Insurance  
Southern Cross Travel  
Insurance  
Tick Travel Insurance  
Travel Insurance Direct  
Travel Insurance Saver  
Travel Insuranz  
Travel with Kit  
Virgin Australia  
Webjet  
World Nomads  
World2Cover  
Worldcare  
Zoom

## Pet Insurance

Australian Seniors Insurance Agency	HCF	Petinsurance.com.au
Bow Wow Meow	HIF	Petmed
Budget Direct	ING	PetsOnMe
Bupa	Knose	Petsy
Coles	Kogan Insurance	Potiki
Everyday Insurance from Woolworths	Mad Paws	Prime Pet Insurance
Guardian Insurance	Medibank	Prosure
Guide Dogs	Pd	RAC
Guild Insurance	Pet Insurance Australia	RACQ Bank
	Petbarn	Real Insurance
	Petcover	RSPC

## Share Trading

amscot	IG	Self Wealth
ANZ Share Investing	Interactive Brokers	Sequoia Direct
Bank of Queensland	Australia PL	Sharesies
Bell Direct	Macquarie	St.George
Bellmont Securities	Marketch	Stake
Bendigo Bank	moomoo	Suncorp
Capital 19	nabtrade	Superhero
CMC Markets	netwealth	ThinkMarkets
CommSec	Open Markets	Tiger Broker
eToro	Pearler	Westpac
HSBC	Saxo Capital Markets	

## International Money Transfer

7-Eleven	Bank of Sydney	Currencies Direct
Airwallex	BankSA	Currency Online
ANZ	Bankwest	CurrencyFair
Arab Bank Australia	Bendigo Bank	CurrencyTransfer
AUDSmart	BFX Money Transfer	Foreign Xchange
Aussie Forex & Finance	CashRemit	Hai Ha Money Transfer
Azimo	Citi	HiFX
Bank of Melbourne	Commonwealth Bank	HSBC
Bank of Queensland	Compass Global Markets	ING Direct

InstaReM  
Lotus Foreign Exchange  
Macquarie Bank  
MoneyGram  
NAB  
OFX  
OrbitRemit  
PayPal

Remit2India  
Remitly  
Revolut  
Ria  
St.George Bank  
Suncorp Bank  
Sydney Forex  
TorFX

Travelex  
Western Union  
Westpac  
Wise (TransferWise)  
WorldRemit  
XE  
Xpress Money

## Buy Now Pay Later

Afterpay  
Amex Plan It  
Bankwest Easy Instalments  
Brighte  
CommBank Neo  
Commbank StepPay  
Community First Bank n0w  
Credit Card  
Deferit  
Fupay

George Plan&Pay  
Humm  
humm90 WRAP  
Klarna  
Laybuy  
NAB Now Pay Later  
NAB StraightUp Card  
PayPal Pay in 4  
Payright  
Plenti

RapidPay  
Splitit  
Spot.  
Suncorp Paylater  
Transport Mutual Credit  
Union Clement Card  
Westpac Flex Card  
Westpac PartPay  
Zip Pay or Zip Money

## Energy

1st Energy  
ActewAGL  
AGL  
Alinta Energy  
Arcstream  
Aurora Energy  
Blue NRG  
CovaU  
Diamond Energy  
Discover Energy  
Dodo Power & Gas  
Electricity In A Box  
Energy Locals  
EnergyAustralia

Ergon Energy  
Future X Power  
GEE Power & Gas  
GloBird Energy  
Jacana  
Kogan Energy  
Locality Planning Energy  
Localvolts  
Lumo Energy  
Metered Energy  
Mojo Power  
Momentum Energy  
nectr  
Origin Energy

OVO Energy  
Pooled Energy  
Powershop  
Powow Power  
QEnergy  
ReAmped Energy  
Red Energy  
Simply Energy  
Smart Energy  
Sumo Power  
Synergy  
Tango Energy

## Broadband

10Mates  
1300Easyisp  
Accord With Officeworks  
Activ8Me  
AGL  
Airtel  
Alphacall  
Ant  
Aqua Mobile  
ASB Communications  
Aussie Broadband  
Australia Broadband  
Australia Online  
Belong  
Bendigo Telco

Bvivid  
Clear Networks  
Dodo  
Exetel  
Flip  
Foxtel  
harbour isp  
iiNet  
Internode  
iPrimus  
Kogan  
mate  
MyOwnTel  
MyRepublic  
New Sprout

Occom  
Optus  
Origin Broadband  
SkyMesh  
Southern Phone  
Spintel  
Sumo  
Superloop  
Swoop Broadband  
Tangerine Telecom  
Telstra  
TPG  
Vodafone  
Westnet

## Mobile Plan

Accord with Officeworks  
AGL  
ALDI mobile  
amaysim  
Aussie Broadband  
Barefoot Telecom  
Belong  
Bendigo Telco  
Better Life  
Boost Mobile  
Catch Connect  
Circles.Life  
CMobile  
Coles Mobile

Dodo  
E.Tel  
Exetel  
felix mobile  
gomo  
gotalk  
iiNet  
Internode  
iPrimus  
Kogan Mobile  
Lebara Mobile  
Lycamobile  
Mate.  
Moose Mobile

numobile  
Optus  
Pennytel  
Southern Phone  
SpinTel  
Tangerine Telecom  
TeleChoice  
Telsim  
Telstra  
TPG  
Vaya  
Vodafone  
Woolworths  
Yomojo

## Supermarket

Aldi  
Big Save  
Coles  
Costco  
Drakes  
Farmer Jack's  
Foodland

Foodworks  
Friendly Grocer  
Harris Farm  
IGA  
Maloneys Grocer  
Miracle  
Ritchies Supa IGA

Spar  
Spudshed  
Supabarn  
The Green Grocer  
Woolworths

## Home Meal Delivery Kit

Blue Apron  
Chef Good  
Dietlicious  
Dinner Ladies  
Dinner Sorted  
Dinner Twist  
Dinnerly  
Everyplate  
Fitness Meals Fresh

Fresh Meals 2 U  
Go! Kidz  
Gym Food Australia  
HelloFresh  
Herbidoor  
Homechef  
Lite n Easy  
MACROS  
Marley Spoon

Mr Meals  
My Muscle Chef  
Nourish'd  
Oodee  
Pepperleaf  
Soulara  
The Good Meal Co  
Thr1ve  
Youfoodz

## Restaurant Food Delivery Service

Doordash  
EASI

Hungry Panda  
Menulog

Providoor  
Uber Eats

## Car Brand

Abarth  
Alfa Romeo  
Alpina  
Aston Martin  
Audi  
Bentley  
BMW  
BYD  
Chery  
Chevrolet  
Citroen

Cupra  
Ferrari  
Fiat  
Ford  
Genesis  
GWM  
Haval  
Holden  
Honda  
Hyundai  
Isuzu

Jaguar  
Jeep  
Kia  
Lamborghini  
Land Rover  
LDV  
Lexus  
Lotus  
Mahindra  
Maserati  
Mazda

McLaren  
Mercedes-Benz  
MG  
Mini  
Mitsubishi  
Nissan  
Peugeot

Polestar  
Porsche  
RAM  
Range Rover  
Renault  
Rolls-Royce  
Skoda

SsangYong  
Subaru  
Suzuki  
Tesla  
Toyota  
Volkswagen  
Volvo

## Auto Accessory Store

4wdsupacentre  
A twins Spare Parts  
A1 Motorcycles  
A1 Roof Racks  
Accessories Online  
Airport Toyota Service  
Centre  
Amazon  
ARB  
Arnold's Boat Shop  
Australian Online Car Parts  
Auto 8  
Auto One  
Autobarn  
Autobox  
Automotive Integration  
Automotive Superstore  
Autopartssupply.com.au  
AutoPro  
Avan Australia  
Baeurepairs Australia  
BAP Offroad  
Batteries On The Go  
Better Trailers  
Bikes Only  
Blingwork Automotive  
Bob Jane T-Marts  
Bretts Truck Parts & All  
Filters  
Car Care Products  
Car Mods Australia  
Carbar  
Carkit Masters

CarMatsAustralia.com  
Carsguide.com.au  
Century Battery  
Coverworld  
Direct Auto Spares  
East Coast Bullbars  
eBay  
Every Battery  
FitMyCar  
Frankies Auto Electrics &  
Car Audio  
Fusion Automotive  
Gas Strut Guys  
General Japanese Spares  
Jax Tyres  
Jenok Wiper Blades  
JTM Auto  
K&N Engineering  
Kessner Motorcycles  
Kmart  
Marshall Batteries  
Mike Sands Car Audio  
Mobile Auto Glass  
Motoquipe.com.au  
Motorcycle Accessories  
Supermarket  
Motorcycle Stuff  
Mr Roadworthy  
NRMA Batteries  
Odin Auto Parts  
On Two Wheels  
Online Auto Parts  
Online Batteries

Opposite Lock  
Patrolapart  
Poly 4x4  
Protech Car Care  
Quad Lock  
R&J Batteries  
RAA Motoring  
RAC Batteries  
RACV Mobile Battery  
Service  
Rapid Tune Automotive  
Services  
Repco  
Rola Roof Racks  
Sparesbox  
Speedup Autoparts  
Stedi  
Strathfield Car Radios  
Super Cheap Auto  
Superior Engineering  
Sydney RV Group  
Thule Australia  
TJM  
Towbars Australia  
Tyrepower  
Under Ute Tanks  
Uniwiper Wiper Blades  
Vehicle Accessories  
Wipertech  
X-Car  
Yamaha City

## Car Tyres

Accelra  
Achilles  
Arivo  
Atturo  
Aurora  
BFGoodrich  
Bob Jane own brand  
Bridgestone  
Centara  
Continental  
Davanti  
Dayton  
Deestone  
Delmax  
Doublestar  
Dunlop

Falken  
Federal  
Federal Tyres  
Firestone  
General Tire  
Gladiator  
Goodride  
Goodyear  
Greenlander  
Hankook  
J-Trax  
Kumho  
Mastercraft  
Maxxis  
Mayrun  
Michelin

Mickey Thompson  
Nankang  
Neolin  
Nexen  
Nitto  
Ovation  
Pirelli  
Primewell  
Radar  
Roadstone  
Toyo  
Tracmax  
Uniroyal  
Winrun  
Yokohama

## Petrol Stations

7-Eleven  
Ampol  
APCO  
Better Choice  
BP  
Budget Petrol  
Caltex  
Choice  
Coles Express  
Costco  
Eagle Petroleum  
Eneos

Enhance  
FastFuel 24/7  
Freedom Fuels  
FuelXpress  
Gull  
IBIS  
IGA Express  
Liberty  
Lowes  
Metro Fuel  
Mobil  
Mogas

NightOwl  
On the Run  
Pacific Petroleum  
Prime Petroleum  
Puma  
Shell  
Speedway  
United  
Vibe  
Westside  
Woolworths Petrol  
X Convenience