



# Mozo Experts Choice Awards **Online Grocery Service**

Methodology Report  
June 2019



# Mozo Experts Choice Awards Online Grocery Service 2019

Every day, Mozo keeps track of thousands of product and services in banking, insurance, energy and more.

Unlike some other awards, service providers don't 'enter' the Mozo Experts Choice Awards nor do they pay to be considered. Our in-house team of experts analyse all the data they've been tracking and scour the market to see if there are any other worthy candidates. Then we use our data and our experience to make a hard-nosed assessment of services, to identify which offer great value, market-leading features and excellent usability. We recognise the leading services with the Mozo Experts Choice Awards.

- For service providers, a Mozo Experts Choice Award is a thoroughly researched third-party endorsement of their service.
- For consumers, the Mozo Experts Choice Awards badge is a sign that a service is among the leaders in the market, and is worthy of consideration.

This report lists the winners and explains the judging methodology for our 2019 Online Grocery Service awards.

# Online Grocery Service - 2019 Winners

Online Grocery Service of the Year

Woolworths 

Cheapest Online Groceries

Woolworths

Online Product Range

Woolworths

Online Ordering Experience

Woolworths

Online Delivery

Woolworths

# How do we judge the winners?

The judges undertook an extensive data collection process to compare services on the basis of product pricing, product range, the ordering and delivery experience, and customer support. The analysis is based on data collected during April & May 2019.

Our assessment process for each of these factors is examined below.

## Online Grocery Service of the Year

Awarded to the service with the best performance across the individual award categories.

## Cheapest Online Groceries

To compare product prices between online grocery services, a basket of 252 goods was chosen to represent typical household needs, with each item falling into a category defined by the Australian Bureau of Statistics (ABS):

- Bread
- Breakfast cereals
- Cakes and biscuits
- Other cereal products (such as rice and pasta)
- Cheese
- Ice cream and other dairy products
- Milk
- Coffee, tea and cocoa
- Eggs
- Food additives and condiments

- Jams, honey and spreads
- Oils and fats
- Other food products
- Fruit
- Vegetables
- Beef and veal
- Fish and other seafood
- Lamb and goat
- Poultry
- Other meats
- Snacks and confectionery
- Water, soft drinks and juices
- Cleaning and maintenance products
- Other non-durable household products
- Personal care products

A mixture of private label and leading brand items were used to form the basis of a price comparison. Private label products chosen were equivalent in quality and size (weight, volume or quantity depending on the product). In cases where these products weren't equal in size, the price of the smaller item was adjusted to match the quantity of the larger item. Leading brand products chosen were the exact same item from each service.

Only products where comparable items could be found across all services assessed were considered.

Each product category was then weighted according to how much they contribute to the consumer price index (CPI). Individual item quantities were adjusted to equate to an \$10,000 annual household spend (~\$200 per week).

Prices were collected every eight days over a six week period (five price collection dates in total) to reduce the effects of cyclical special offers. Prices were collected for one delivery location in each capital city of Australia, as well as three regional locations of New South Wales, Queensland and Victoria that are in the 25 largest

population centres in Australia but relatively distant from their capital (eleven delivery locations in total).

Individual item prices were averaged across each of the five price collection dates, then averaged across each of the eleven delivery locations to result in a final item price used to calculate basket prices for each grocery service.

## Online Product Range

Eleven product subcategories were chosen to assess product range. Each subcategory was assessed in one of the eleven delivery locations selected at random. The key factors relating to the product range for each subcategory were, in order of importance:

- The number of different product **varieties** available, e.g. Colby vs Cheddar vs Parmesan cheeses.
- The number of different **brands** of products available.
- Different **sizes** of products available.

The subcategories chosen for the assessment of product range were:

- Bakery, including in-store bakery and packaged items
- Cheese
- Chocolate, including bars, bags, blocks, boxes and packs
- Feminine care
- Fresh fruit
- Lamb
- Laundry liquid and powder
- Cooking oils
- Shampoo and conditioners
- Tea and coffee
- Yoghurt

## Online Ordering Experience

Switching from the real-world aisle shopping experience to an online system can be a jarring transition for customers. For this category we examined user interface and user experience (UI/UX) features and the ease with which shoppers are able to fill their (virtual) carts. These factors were scored based on an assessment by the judges:

### **Major Scoring Factors:**

Past Orders - how easy it is to view past purchases and reorder selected products?

Navigation Structure - how intuitive and granular is the main navigational elements of the webpages?

### **Standard Scoring Factors:**

Search Tools, Filtering Options & Sorting Options - how easy it is to find things?

Product Display - how much information is displayed about each individual product and how well is it laid out?

UI/UX - Was the process easy to navigate? Were there any dead-ends that made placing and changing orders harder than it needs to be?

## Online Delivery

Once ready to checkout, the next step for shoppers is the process of getting the groceries to your front door. For this category, we examined the flexibility and cost of delivery options and updates provided during the delivery process. These factors were scored based on an assessment by the judges:

### **Major Scoring Factors:**

Flexibility - how long are the delivery periods and what time of the day and days during the week are delivery spots available? This includes considerations such as same-day delivery and delivery in-advance.

### **Standard Scoring Factors:**

Cost - for small, average and large purchase amounts, what are the effective delivery costs when fee waivers and discounts are taken into account?

### **Minor Scoring Factors:**

Notifications and Tracking - what information is provided to customers on when groceries will be delivered, and is there live tracking of delivery trucks?

Click & Collect - any differences in the process or timing of this option.

## **Online Customer Support**

Like all online purchases, sometimes what's delivered to your front door doesn't quite meet your expectations. We examined the support that's available and published returns policies. These factors were scored based on an assessment by the judges:

Help - what are the support hours and options, and how easy is it to find answers to common queries online?

Returns - what is the listened returns policy and how suitable is to the nature of the delivery, in this case, groceries?

In the case of support however, the judges did not find any significant difference between the services and therefore did not confer an award in this category.



## Which services did we consider?

In carrying out the Mozo Experts Choice Awards in Online Grocery Services, we analysed the only two services that cover the full range of groceries and are nationally available: Coles and Woolworths.

## How we manage conflicts of interest

Mozo Experts Choice Awards are awarded irrespective of a product provider's commercial relationship with Mozo.

The Awards are based on objective verifiable facts and analysis wherever possible, and any assumptions made are set out in this report. Mozo's research team analyses product data and determines the winners in each Mozo Experts Choice category without reference to Mozo's sales or commercial functions.

Companies do not pay to enter the Mozo Experts Choice Awards. Should a winning service wish to use the Mozo Experts Choice Awards badges in their own marketing activities, Mozo charges them a licence fee.



## About Mozo

Mozo provides a comparison service with the goal of helping consumers to make their own financial decisions and save money. Mozo offers consumers a comprehensive product comparison service that across the retail banking market, general insurance, life insurance, business banking, energy and more.

Hundreds of thousands of Australians a month use Mozo's comparison service. Mozo's comparison technology and expertise has been used by some of Australia's largest online publishers.

Mozo holds an Australian Financial Services Licence and an Australian Credit Licence. Mozo's management team have experience in consumer credit and financial services in a variety of roles from executive management, marketing, actuarial services and technology. Mozo's team are often called upon to provide expert media commentary in relation to the product areas they cover.

The Mozo Experts Choice Awards analysis is overseen by AJ Duncanson, Mozo's Data Services Director. AJ is a data scientist and actuary, and has worked in financial services and product comparison for almost 30 years. He is a Responsible Manager on Mozo's Australian Financial Services Licence and Australian Credit Licence.

## Important Information

The information published in this report is of a general nature only and does not take into account your situation or needs. Before choosing a service, you should consider whether it's appropriate to you and you should read all the information available from the service provider.

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# APPENDIX

## Delivery locations used for assessment of grocery prices

- Ermington NSW (Sydney metro)
- Glen Iris VIC (Melbourne metro)
- South Brisbane QLD
- North Adelaide SA
- Como WA
- Yarralumla ACT
- North Hobart TAS
- Durack NT
- Coffs Harbour (NSW regional)
- Golden Point, Ballarat (VIC regional)
- Gulliver, Townsville (QLD regional)

## Products used for assessment of grocery prices

Category	Subcategory	Item
Bread and cereal products	Bread	Helga's Mixed Grain Bread 850g
Bread and cereal products	Bread	Tip Top The One White Sandwich Bread 700g
Bread and cereal products	Bread	Coles Bakery White Sandwich Bread Loaf 680g
Bread and cereal products	Bread	Coles High Fibre Multigrain Sandwich Bread 700g
Bread and cereal products	Bread	Woolworths Bread White Extra Soft Loaf 680g
Bread and cereal products	Bread	Woolworths Multigrain Sandwich Hi-fibre Bread 700g
Bread and cereal products	Breakfast cereals	Kellogg's Corn Flakes Cereal 220g
Bread and cereal products	Breakfast cereals	Kellogg's Nutri-Grain Cereal 290g
Bread and cereal products	Breakfast cereals	Lowan Swiss Muesli 750g
Bread and cereal products	Breakfast cereals	Sanitarium Weet-Bix Breakfast Cereal 1.2kg
Bread and cereal products	Breakfast cereals	Coles Apricot Date & Almond Muesli 750g
Bread and cereal products	Breakfast cereals	Coles Corn Flakes Cereal 475g
Bread and cereal products	Breakfast cereals	Woolworths Apricot Almond And Date Muesli 750g
Bread and cereal products	Breakfast cereals	Woolworths Crunchy Corn Flakes 500g
Bread and cereal products	Cakes and biscuits	Arnott's Original BBQ Shapes 175g

Bread and cereal products	Cakes and biscuits	Arnott's Original Chocolate Tim Tam 200g
Bread and cereal products	Cakes and biscuits	Arnott's Scotch Finger Biscuits 250g
Bread and cereal products	Cakes and biscuits	Captain's Table Classic Water Crackers 125g
Bread and cereal products	Cakes and biscuits	Coles Bakery Butter Croissants 4 pack
Bread and cereal products	Cakes and biscuits	Coles Blueberry Muffins 4 pack 480g
Bread and cereal products	Cakes and biscuits	Coles Chocolate Mud Cake 600g
Bread and cereal products	Cakes and biscuits	Coles Lamington Fingers 18 pack 350g
Bread and cereal products	Cakes and biscuits	Coles Original Water Crackers 125g
Bread and cereal products	Cakes and biscuits	Woolworths All Butter Croissants 4 pack
Bread and cereal products	Cakes and biscuits	Woolworths Cake Chocolate Mud 585g
Bread and cereal products	Cakes and biscuits	Woolworths Lamington Fingers 18 pack
Bread and cereal products	Cakes and biscuits	Woolworths Plain Water Crackers 125g
Bread and cereal products	Cakes and biscuits	Woolworths Select Blueberry Muffins 4pk 420g
Bread and cereal products	Other cereal products	Barilla Penne Rigate Pasta No 73 500g
Bread and cereal products	Other cereal products	San Remo Spaghetti No 5 500g
Bread and cereal products	Other cereal products	Sunrice Long Grain Jasmine Rice 1kg
Bread and cereal products	Other cereal products	White Wings Wholemeal Plain Flour 1kg
Bread and cereal products	Other cereal products	Coles Long Grain Rice 1kg
Bread and cereal products	Other cereal products	Coles Penne Rigate Pasta 500g
Bread and cereal products	Other cereal products	Coles Spaghetti Quick Cook Pasta 500g
Bread and cereal products	Other cereal products	Coles White Plain Flour 2kg
Bread and cereal products	Other cereal products	Essentials Plain Flour 2kg
Bread and cereal products	Other cereal products	Essentials White Rice Long Grain 1kg
Bread and cereal products	Other cereal products	Woolworths Pasta Penne Rigate 500g
Bread and cereal products	Other cereal products	Woolworths Pasta Spaghetti 500g
Dairy and related products	Cheese	South Cape Greek Style Fetta 200g
Dairy and related products	Cheese	Tasmanian Heritage Double Brie 250g
Dairy and related products	Cheese	Coles Danish Style Fetta 200g
Dairy and related products	Cheese	Coles Tasty Cheddar Cheese 500g
Dairy and related products	Cheese	Coles Wrapped Brie 125g
Dairy and related products	Cheese	Woolworths Brie 125g
Dairy and related products	Cheese	Woolworths Danish Style Fetta 200g
Dairy and related products	Cheese	Woolworths Tasty Cheese Block 500g
Dairy and related products	Ice cream and other dairy products	Bulla Thickened Cream 600mL
Dairy and related products	Ice cream and other dairy products	Connoisseur Belgian Chocolate Gourmet Ice Cream Tub 1L
Dairy and related products	Ice cream and other dairy products	Pura Double Thick Cream 300mL
Dairy and related products	Ice cream and other dairy products	Coles Strawberry Yoghurt 1kg
Dairy and related products	Ice cream and other dairy products	Coles Thickened Cream 600mL
Dairy and related products	Ice cream and other dairy products	Coles Vanilla Bean Ice Cream Tub 1L
Dairy and related products	Ice cream and other dairy products	Coles Vanilla Flavoured Yoghurt Pouch 70g
Dairy and related products	Ice cream and other dairy products	Woolworths 98% Fat Free Yoghurt Strawberry 1kg
Dairy and related products	Ice cream and other dairy products	Woolworths Ice Cream Vanilla Bean 1l tub
Dairy and related products	Ice cream and other dairy products	Woolworths Thickened Cream 600ml
Dairy and related products	Ice cream and other dairy products	Woolworths Yummy Snacks Vanilla Yoghurt 70g

Dairy and related products	Milk	Coles Full Cream Milk 2L
Dairy and related products	Milk	Woolworths Drought Relief Full Cream Milk 2l
Food products other	Coffee, tea and cocoa	Bushells Blue Label Black Tea 100pk 180g
Food products other	Coffee, tea and cocoa	Moccona Classic Medium Roast Instant Coffee 200g
Food products other	Coffee, tea and cocoa	Vittoria Coffee Nespresso Compatible Italian Coffee Capsules 10 pack
Food products other	Coffee, tea and cocoa	Coles Black Tea Bags 100 Pack 185g 100 pack
Food products other	Coffee, tea and cocoa	Coles Drinking Chocolate 400g
Food products other	Coffee, tea and cocoa	Coles Medium Intensity 6 Coffee Capsules 10 Pack 52 g 10 pack
Food products other	Coffee, tea and cocoa	Coles Original Granulated Coffee 200g
Food products other	Coffee, tea and cocoa	Essentials Black Tea Bags 100 pack
Food products other	Coffee, tea and cocoa	Homebrand Instant Coffee Granules Granulated Coffee 200g
Food products other	Coffee, tea and cocoa	Woolworths Caffitaly Compatible Coffee Capsules Medium Roast 10 pack
Food products other	Coffee, tea and cocoa	Woolworths Instant Chocolate Powdered Drink 400g
Food products other	Eggs	Sunny Queen 12 Extra Large Free Range Eggs 700g
Food products other	Eggs	Coles Free Range Eggs Extra Large 12 Pack 700g
Food products other	Eggs	Woolworths 12 Extra Large Free Range Eggs 700g
Food products other	Food additives and condiments	CSR White Sugar 1kg
Food products other	Food additives and condiments	Heinz Mild American Mustard 220mL
Food products other	Food additives and condiments	Heinz Tomato Sauce Ketchup 500ml
Food products other	Food additives and condiments	Kikkoman Soy Sauce 600mL
Food products other	Food additives and condiments	Leggo's Tomato Squeezy Paste 400g
Food products other	Food additives and condiments	Maggi Oyster Sauce 275mL
Food products other	Food additives and condiments	MasterFoods Ground Cumin Seeds 25g
Food products other	Food additives and condiments	MasterFoods Ground Hot Chillies 27g
Food products other	Food additives and condiments	MasterFoods Ground Paprika 35g
Food products other	Food additives and condiments	Praise French Dressing 330mL
Food products other	Food additives and condiments	Saxa Black Peppercorn Grinder 45g
Food products other	Food additives and condiments	Saxa Plain Table Salt 750g
Food products other	Food additives and condiments	Sugarine Sweetener Tablets 600 pack
Food products other	Food additives and condiments	Coles French Dressing 300mL
Food products other	Food additives and condiments	Coles Ground Cumin Seeds 33g
Food products other	Food additives and condiments	Coles Ground Hot Chilli 34g
Food products other	Food additives and condiments	Coles Ground Paprika 38g
Food products other	Food additives and condiments	Coles Mild American Mustard 250g
Food products other	Food additives and condiments	Coles Oyster Sauce 300mL
Food products other	Food additives and condiments	Coles Soy Sauce 500mL
Food products other	Food additives and condiments	Coles Sweeteners Reduced Calorie Tablets 300 pack
Food products other	Food additives and condiments	Coles Table Salt 1kg
Food products other	Food additives and condiments	Coles Tomato Paste 500g
Food products other	Food additives and condiments	Coles Tomato Squeezy Sauce 500mL
Food products other	Food additives and condiments	Coles White Sugar 1kg
Food products other	Food additives and condiments	Coles Whole Black Peppercorn Grinder 50g
Food products other	Food additives and condiments	Essentials Tomato Paste 500g

Food products other	Food additives and condiments	Essentials White Sugar 1kg
Food products other	Food additives and condiments	Homebrand Sweetener Tablets 300 pack
Food products other	Food additives and condiments	Homebrand Table Salt 1kg
Food products other	Food additives and condiments	Woolworths Chilli Ground 30g
Food products other	Food additives and condiments	Woolworths Cumin Ground Ground 30g
Food products other	Food additives and condiments	Woolworths Dressing 99% Free French 300ml
Food products other	Food additives and condiments	Woolworths Mild American Mustard 250g
Food products other	Food additives and condiments	Woolworths Paprika Ground 30g
Food products other	Food additives and condiments	Woolworths Select Asian Sauce Oyster 320ml
Food products other	Food additives and condiments	Woolworths Select Pepper Grinder Black Peppercorn 50g
Food products other	Food additives and condiments	Woolworths Soy Sauce 500ml
Food products other	Food additives and condiments	Woolworths Tomato Sauce Squeeze 500ml
Food products other	Jams, honey and spreads	Bega Original Cream Cheese Spread 250g
Food products other	Jams, honey and spreads	Bega Smooth Peanut Butter 500g
Food products other	Jams, honey and spreads	Bonne Maman Strawberry Jam 370g
Food products other	Jams, honey and spreads	Green's Squeezable Maple Flavoured Syrup 375mL
Food products other	Jams, honey and spreads	Obela Gluten Free Classic Tzatziki With Cucumber Pieces 220g
Food products other	Jams, honey and spreads	Vegemite Spread 380g
Food products other	Jams, honey and spreads	Coles Cream Cheese Spread 245g
Food products other	Jams, honey and spreads	Coles Maple Syrup Flavoured 375g
Food products other	Jams, honey and spreads	Coles Smooth Peanut Butter 500g
Food products other	Jams, honey and spreads	Coles Strawberry Jam 480g
Food products other	Jams, honey and spreads	Homebrand Strawberry Jam 500g
Food products other	Jams, honey and spreads	Woolworths Flavoured Maple Syrup 375g
Food products other	Jams, honey and spreads	Woolworths Select Cream Cheese Spread 245g
Food products other	Jams, honey and spreads	Woolworths Smooth Peanut Butter 500g
Food products other	Oils and fats	Coco Earth Premium Liquid Coconut Oil 500mL
Food products other	Oils and fats	Crisco Canola Oil 2L
Food products other	Oils and fats	Flora ProActiv Margarine Spread Original 500g
Food products other	Oils and fats	Moro Pure Olive Oil 500ml
Food products other	Oils and fats	Western Star Original Butter Block 500g
Food products other	Oils and fats	Coles Canola Oil 2L
Food products other	Oils and fats	Coles Olive Oil 500mL
Food products other	Oils and fats	Coles Salted Butter 500g
Food products other	Oils and fats	Coles Smart Buy Regular Spread 1kg
Food products other	Oils and fats	Essentials Canola Oil 2l
Food products other	Oils and fats	Essentials Olive Oil 500ml
Food products other	Oils and fats	Essentials Salted Butter 500g
Food products other	Oils and fats	Essentials Table Spread Soft And Spreadable 1kg
Food products other	Other food products	Always Fresh Olives Whole Black 450g
Food products other	Other food products	Ayam Coconut Cream 270mL
Food products other	Other food products	Continental Simmer Soup French Onion 4 Serves 40g
Food products other	Other food products	Gravox Traditional Gravy Mix 425g
Food products other	Other food products	Hakubaku Organic Ramen Noodles 270g

Food products other	Other food products	Heinz Smooth Food 6 Months Vanilla Custard 110g
Food products other	Other food products	Leggo's Bolognese with Chunky Tomato Garlic & Herbs Pasta Sauce 500g
Food products other	Other food products	Maggi Beef Flavour 2 Minute Noodles 5 Pack 370g
Food products other	Other food products	MasterFoods Slow Cooker Beef & Red Wine Casserole Recipe Base 175g
Food products other	Other food products	McCain Frozen Healthy Choice Butter Chicken With Steamed Rice 300g
Food products other	Other food products	Old El Paso Mild Taco Sauce 200mL
Food products other	Other food products	Old El Paso Taco Shells 156g 12 pack
Food products other	Other food products	Old El Paso Taco Spice Mix 30g
Food products other	Other food products	Patak's Rogan Josh Simmer Sauce 450g
Food products other	Other food products	Sunrice Family Size Microwavable White Rice 450g
Food products other	Other food products	Tip Top Krummies Breadcrumbs 375g
Food products other	Other food products	Coles Butter Chicken & Basmati Rice 350g
Food products other	Other food products	Coles Coconut Cream 400mL
Food products other	Other food products	Coles French Onion Soup Mix 40g
Food products other	Other food products	Coles Italian Tomato Pasta Sauce With Basil 690g
Food products other	Other food products	Coles Taco Shells 12 pack 168g 12 pack
Food products other	Other food products	Coles Traditional Gravy Mix 425g
Food products other	Other food products	Coles Whole Black Olives 445g
Food products other	Other food products	Essentials Chunky Pasta Sauce 700g
Food products other	Other food products	Essentials Coconut Cream 400ml
Food products other	Other food products	Essentials Packet Soup Mix French Onion 40g
Food products other	Other food products	Essentials Traditional Gravy Mix 425g
Food products other	Other food products	Woolworths Black Sliced Olives 430g
Food products other	Other food products	Woolworths Select Butter Chicken With Jasmine Rice 350g
Food products other	Other food products	Woolworths Taco Shells Taco Shells 12 pack
Fruit and vegetables	Fruit	Cavendish Bananas
Fruit and vegetables	Fruit	Fresh Pink Lady Apples
Fruit and vegetables	Fruit	Fresh Strawberry 250g
Fruit and vegetables	Fruit	Fresh Tomato
Fruit and vegetables	Fruit	Lemon Fresh
Fruit and vegetables	Fruit	Orange Valencia 3kg bag
Fruit and vegetables	Fruit	White Seedless Grapes min. 800g
Fruit and vegetables	Fruit	Coles Australian Peach Slices in Juice 410g
Fruit and vegetables	Fruit	Woolworths Sliced Peach In Juice 410g
Fruit and vegetables	Vegetables	Cabbage Green half
Fruit and vegetables	Vegetables	Carrot Fresh
Fruit and vegetables	Vegetables	Coriander Fresh Herb bunch
Fruit and vegetables	Vegetables	Fresh Broccoli
Fruit and vegetables	Vegetables	Iceberg Lettuce
Fruit and vegetables	Vegetables	Lebanese Cucumbers Cucumbers
Fruit and vegetables	Vegetables	Mushrooms Cups min. 200g
Fruit and vegetables	Vegetables	Onion Brown
Fruit and vegetables	Vegetables	Peas 500g



Fruit and vegetables	Vegetables	Potato White Washed
Fruit and vegetables	Vegetables	Coles Baby Spinach & Rocket Salad Leaves 120g
Fruit and vegetables	Vegetables	Woolworths Mixed Leaf - Baby Spinach & Rocket 120g
Meat and seafoods	Beef and veal	4 Star Lean Beef Mince
Meat and seafoods	Beef and veal	Beef Rump Steak
Meat and seafoods	Beef and veal	Beef Scotch Fillet Steak
Meat and seafoods	Fish and other seafood	Barramundi Fillets per kg
Meat and seafoods	Fish and other seafood	Marinara Seafood Mix 1kg
Meat and seafoods	Fish and other seafood	Salmon Fillets Skin On Tasmanian Atlantic per kg
Meat and seafoods	Fish and other seafood	Birds Eye Frozen Fish Fillets With Original Crumb Oven Bake 6 pack 425g
Meat and seafoods	Fish and other seafood	John West Chunk Style Tuna in Springwater 425g
Meat and seafoods	Fish and other seafood	Coles Frozen Crumbed Original White Fish Fillet 6 pack 425g
Meat and seafoods	Fish and other seafood	Woolworths Fish Fillets Crumbed 425g
Meat and seafoods	Lamb and goat	Lamb Cutlets Small 350g - 700g
Meat and seafoods	Lamb and goat	Lamb Forequarter Chops Small 300g - 650g
Meat and seafoods	Lamb and goat	Lamb Leg Roast 1.6kg - 2.8kg
Meat and seafoods	Other meats	Don Honey Roasted Sliced Ham 250g
Meat and seafoods	Other meats	K-Roo Kangaroo Diced 500g
Meat and seafoods	Other meats	Primo Gluten Free Middle Bacon Rindless 500g
Meat and seafoods	Other meats	Primo Sliced Prosciutto 100g
Meat and seafoods	Other meats	Thin Beef BBQ Sausages 1.7kg
Meat and seafoods	Poultry	RSPCA Approved Chicken Breast Fillets Large Pack
Meat and seafoods	Poultry	Chicken Drumsticks
Meat and seafoods	Poultry	Steggles Frozen Crumbed Chicken Breast Nuggets 400g
Meat and seafoods	Poultry	Coles Frozen Chicken Breast Nuggets 400g
Meat and seafoods	Poultry	Woolworths Chicken Breast Crumbed Nuggets 400g
Non-alcoholic drinks and snack food	Snacks and confectionery	Allen's Snakes Alive 200g
Non-alcoholic drinks and snack food	Snacks and confectionery	Cadbury Dairy Milk Chocolate Block 180g
Non-alcoholic drinks and snack food	Snacks and confectionery	Doritos Original Corn Chips 170g
Non-alcoholic drinks and snack food	Snacks and confectionery	Maltesers Chocolate Sharepack 12 Pieces 144g
Non-alcoholic drinks and snack food	Snacks and confectionery	Peters Icy Pole Lemonade 8 pack
Non-alcoholic drinks and snack food	Snacks and confectionery	Smith's Crinkle Cut Original Potato Chips 170g
Non-alcoholic drinks and snack food	Snacks and confectionery	Twisties Multipack Cheese 6 pack
Non-alcoholic drinks and snack food	Snacks and confectionery	Wrigley's Extra Sugarfree Gum Spearmint 14pce 27g
Non-alcoholic drinks and snack food	Snacks and confectionery	Coles Original Corn Chips 200g
Non-alcoholic drinks and snack food	Snacks and confectionery	Coles Roasted & Salted Cashews Prepacked 400g
Non-alcoholic drinks and snack food	Snacks and confectionery	Woolworths Cashews Roasted 400g

Non-alcoholic drinks and snack food	Snacks and confectionery	Woolworths Corn Chips Original 200g
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Coca-Cola Classic Coke 2L
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Daily Juice Orange Juice Chilled 2L
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Red Bull Energy Drink Multipack 250mL 4 pack
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Remedy Raspberry Lemonade Organic Kombucha Multipack Cans 250ml 4 pack
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Schweppes Natural Mineral Water 1.1L
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Coles Natural Mineral Water 1.25L
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Coles Orange Juice 2L
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Woolworths Cola Bottle 1.25l
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Woolworths Orange Juice 2l
Non-alcoholic drinks and snack food	Waters, soft drinks and juices	Woolworths Sparkling Mineral Water 1.25l
Non-durable household products	Cleaning and maintenance products	Earth Choice Ultra Concentrate Laundry Liquid 1L
Non-durable household products	Cleaning and maintenance products	Handy Andy Cleaner And Disinfectant Green 750ml
Non-durable household products	Cleaning and maintenance products	Morning Fresh Super Strength Lemon Dishwashing Liquid 900mL
Non-durable household products	Cleaning and maintenance products	Omo Active Clean Laundry Detergent Washing Powder Front & Top Loader 2kg
Non-durable household products	Cleaning and maintenance products	Vanish Preen Pre Wash Oxyaction Stain Remover 375mL
Non-durable household products	Cleaning and maintenance products	White King All Purpose Lemon Bleach 2.5L
Non-durable household products	Cleaning and maintenance products	Coles Cotton Fresh Fabric Conditioner 2L
Non-durable household products	Cleaning and maintenance products	Coles Lemon Bleach 2L
Non-durable household products	Cleaning and maintenance products	Coles Smart Buy Lemon Laundry Liquid 2L
Non-durable household products	Cleaning and maintenance products	Coles Smart Buy Lemon Laundry Powder 4kg
Non-durable household products	Cleaning and maintenance products	Coles Ultra Concentrate Lime Dishwashing Liquid 450mL
Non-durable household products	Cleaning and maintenance products	Coles Ultra Floor Cleaner 750mL
Non-durable household products	Cleaning and maintenance products	Essentials Bleach Lemon 2l
Non-durable household products	Cleaning and maintenance products	Essentials Laundry Liquid 2l
Non-durable household products	Cleaning and maintenance products	Essentials Top & Front Loader 4kg
Non-durable household products	Cleaning and maintenance products	Shine Antibacterial Dishwashing Liquid Lemon 450ml
Non-durable household products	Cleaning and maintenance products	Soften Fabric Softener Sunny Glow 2l

Non-durable household products	Cleaning and maintenance products	Strike Floor Cleaner Mountain Splash 750ml
Non-durable household products	Other non-durable household products	Chux Regular Superwipes Cloth 10 pack
Non-durable household products	Other non-durable household products	Energizer Max Plus AA Battery 16 pack
Non-durable household products	Other non-durable household products	Glad Cling Wrap 60m
Non-durable household products	Other non-durable household products	Hercules Click Zip Large Resealable Twinzip Sandwich Bags 25 pack
Non-durable household products	Other non-durable household products	Kleenex Aloe Vera Facial Tissues 95 pack
Non-durable household products	Other non-durable household products	Multix Aluminium Foil Wide 30cmx30m
Non-durable household products	Other non-durable household products	Multix Easy Tear Off Freezer Bags Medium 80 pack
Non-durable household products	Other non-durable household products	Multix Extra Wide Garbage Bags 50 pack
Non-durable household products	Other non-durable household products	Quilton Classic Toilet Tissue 3 Ply
Non-durable household products	Other non-durable household products	Redheads Matches Handy Pack 270 pack
Non-durable household products	Other non-durable household products	Viva Paper Towel White 2pk
Non-durable household products	Other non-durable household products	Azure Aloe Vera Tissues 3ply 120 pack
Non-durable household products	Other non-durable household products	Coles Alkaline AA Battery 10 pack
Non-durable household products	Other non-durable household products	Coles Aloe Vera Facial Tissues 95 pack
Non-durable household products	Other non-durable household products	Coles Aluminium Foil Wrap 30cm 30m
Non-durable household products	Other non-durable household products	Coles Cling Wrap 60X33cm 60m
Non-durable household products	Other non-durable household products	Coles Easy Tie Top Garbage Bags 20 pack
Non-durable household products	Other non-durable household products	Coles Multi-Purpose Domestic Cleaning Wipes 10 pack
Non-durable household products	Other non-durable household products	Coles Non Stick Baking Paper 30cm 15m
Non-durable household products	Other non-durable household products	Coles Paper Towels 2 pack
Non-durable household products	Other non-durable household products	Coles Snap Seal Resealable Sandwich Bags 18cm x 17cm 50 pack
Non-durable household products	Other non-durable household products	Coles So Soft Ticker & Stronger Toilet Tissue 8 pack
Non-durable household products	Other non-durable household products	Essentials Cleaning Cloth Domestic 10 pack
Non-durable household products	Other non-durable household products	Homebrand Aluminium Foil 30cmx30m
Non-durable household products	Other non-durable household products	Homebrand Cling Wrap 33cmx60m
Non-durable household products	Other non-durable household products	Homebrand Paper Towel 1 Ply 100ss 2 pack

Non-durable household products	Other non-durable household products	Select Garbage Bag Drawstring 56l 20 pack
Non-durable household products	Other non-durable household products	Select Resealable Sandwich Bags 65 pack
Non-durable household products	Other non-durable household products	Woolworths Select Baking Paper 15m
Non-durable household products	Other non-durable household products	Woolworths Select Toilet Tissue 3ply White 190sheets 8 pack
Non-durable household products	Personal care products	Band-Aid Adhesive Plastic Strips 100 pack
Non-durable household products	Personal care products	Colgate Triple Action Toothpaste 160g
Non-durable household products	Personal care products	Dove Daily Care Conditioner 640mL
Non-durable household products	Personal care products	Dove Triple Moisturising Body Wash 1L
Non-durable household products	Personal care products	Gillette Blue II UltraGrip Pivot Disposable Shaving Razor 16 pack
Non-durable household products	Personal care products	Huggies Fragrance Free 80 Baby Wipes Refillable Tub 1 pack
Non-durable household products	Personal care products	Huggies Ultimate Newborn Jumbo Nappies Unisex Upto 5Kg Size 1 108 pack
Non-durable household products	Personal care products	Johnson's Baby Powder 400g
Non-durable household products	Personal care products	Libra Light Protection Breathable Liners 50 pack
Non-durable household products	Personal care products	Libra Regular Tampons 16 pack
Non-durable household products	Personal care products	Listerine Freshburst Medium Mouthwash 500mL
Non-durable household products	Personal care products	Little One's Baby Wipes Unscented 80 pack
Non-durable household products	Personal care products	Maybelline Dream Satin Classic Beige Liquid Foundation 30mL
Non-durable household products	Personal care products	Maybelline Fit Me #25 Pink Blush 4.5g
Non-durable household products	Personal care products	Nivea Daily Essentials Refreshing Facial Wash Gel 150mL
Non-durable household products	Personal care products	Nivea Men Cool Kick Roll On Deodorant 50mL
Non-durable household products	Personal care products	Nurofen Ibuprofen Tablets 24 pack
Non-durable household products	Personal care products	Olay Complete UV Protection Normal To Dry Skin Moisturiser Lotion SPF 15+ 150mL
Non-durable household products	Personal care products	Oral-B Essential Waxed Dental Floss 2x50m 100m
Non-durable household products	Personal care products	Palmolive Gold Soap 4 pack
Non-durable household products	Personal care products	Panadol Rapid Caplets for Pain Relief Paracetamol 500mg 20 pack
Non-durable household products	Personal care products	Pantene Pro-V Daily Moisture Renewal Shampoo 350mL
Non-durable household products	Personal care products	Redwin Sorbolene Moisturiser with Vitamin E 1L
Non-durable household products	Personal care products	Revlon Colorstay 16hr Eyeshadow Addictive 4.8g

Non-durable household products	Personal care products	Revlon Ultra HD Matte Lipcolor Seduction Lipstick 5.9mL
Non-durable household products	Personal care products	Rexona Men Antiperspirant Aerosol Deodorant Original 250mL
Non-durable household products	Personal care products	Rimmel Wonder'Full Waterproof Mascara 001 Black 11mL 1 pack
Non-durable household products	Personal care products	Schick Mens Razor Blades Quattro Titanium Refill 8ea
Non-durable household products	Personal care products	U By Kotex Overnight Ultra Thin Pads With Wings 10 pack
Non-durable household products	Personal care products	All Smiles Total Care Dental Floss 50m
Non-durable household products	Personal care products	All Smiles Total Care Mint Mouthwash 500ml
Non-durable household products	Personal care products	All Smiles Total Care Toothpaste 140g
Non-durable household products	Personal care products	Balnea Milk & Honey Body Wash Body Wash 1l
Non-durable household products	Personal care products	Coles Aloe Vera Bath Soap 8 pack 800g 8 pack
Non-durable household products	Personal care products	Coles Disposable Twin Blade Men's Razor 16 pack
Non-durable household products	Personal care products	Coles Ibuprofen Tablets 200mg 24 pack
Non-durable household products	Personal care products	Coles Mint Dental Floss With Fluoride 50m
Non-durable household products	Personal care products	Coles Mint Fresh Mouthwash 500mL
Non-durable household products	Personal care products	Coles Nourishing Milk & Honey Body Wash 1L
Non-durable household products	Personal care products	Coles Paracetamol Tablets 20 pack
Non-durable household products	Personal care products	Coles Plastic Medistrips 50 pack
Non-durable household products	Personal care products	Coles Regular Liners 20 pack
Non-durable household products	Personal care products	Coles Regular Pads With Wings 16 pack
Non-durable household products	Personal care products	Coles Regular Tampons 20 pack
Non-durable household products	Personal care products	Coles Total Care Toothpaste 140g
Non-durable household products	Personal care products	CUB Fragrance Free Baby Wipes 80 pack
Non-durable household products	Personal care products	CUB Unisex Newborn up to 5 Kg Size1 Nappies 36 pack
Non-durable household products	Personal care products	Essentials Ibuprofen 200mg Tablets 24 pack
Non-durable household products	Personal care products	Essentials Paracetamol 500mg Tablets 20 pack
Non-durable household products	Personal care products	Essentials Pure Bar Soap Pure 8 pack
Non-durable household products	Personal care products	Help At Hand Plastic Strip Latex Free 50 pack
Non-durable household products	Personal care products	Homebrand Pads Regular 20 pack

Non-durable household products	Personal care products	Homebrand Razor Disposable 20pk
Non-durable household products	Personal care products	Woolworths Select Panty Liners Breathable 48 pack
Non-durable household products	Personal care products	Woolworths Select Tampons Regular 20 pack